# **USE FUN TO FIGHT LOW MOTIVATION**

by Greg Smith

Everyone has had a bad hair day, but how about a bad tie, bad hat or bad shoe day? More and more businesses are putting together contests on the ugliest dressed. Why? Another organization sponsors an annual turkey bowl.

Workers go out on the loading dock, take a frozen turkey and try to knock down as many empty wine bottles as possible. This is not evidence of companies gone nuts, but tactics used to stem off a serious business problem. The biggest problem facing business today is how to find, keep and motivate workers. The other problem slapping them in the face is high turnover. Just like the Titanic, today's mobile employees jump ship for as little as a \$1.00 hour raise. A company experiencing high turnover has a serious financial problem. It costs anywhere from \$4000-\$15,000 to recruit, hire and train a new employee. One Atlanta company lost 420 of the 431 employees they hired this year. If it cost them \$4000 per employee that equates to a \$1.7 million loss.

Unfortunately, most employers do not know how much turnover is costing them. Money may attract people to the front door, but something else has to keep them from going out the back. That something may equate to a fun, flexible workplace that gives them more freedom and responsibility. Wouldn't it be great if you enjoyed going to work? Where your supervisors showed appreciation for what you did?

Here is a simple and FAST-FUN formula to help you build a motivating reward and recognition system.

F-Focus on the behavior you want to reward

A-Avoid bureaucratic judging and committees

S-Simplicity, do not make your program too complicated or formal

T-Team Ownership, let the employees run it.

FUN-Make it fun, entertaining and spontaneous

Here are a few examples of fun workplaces:

- 1) Humor Corner: Give employees one corner of a break room or other area to post cartoons, illustrations and other items designed to relieve stress. At the end of each week, the staff can award a prize for the best submission.
- 2) Man Overboard Award: CIGNA believes in rewarding employees who go over and beyond for their customers. The Man Overboard Award is a life-saving ring, which the president presents to an employee at a special ceremony. CIGNA also pays teams for implemented ideas that improve productivity with awards as high as \$25,000.





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- 3) Flextime/flexshare: First Tennessee Bank, believes that if you treat employees well they in return treat your customers well. The use of flextime and flexshare programs has resulted in double the loan volume handled since 1992 with no increase in staff or major changes in systems or technology. An additional bonus: a giant leap in customer service ratings.
- 4) The Talking Stick: Try introducing the talking stick into your office. This idea originated from a Native American tradition. Each month a different person in the office receives the talking stick that provides that person certain rights and privileges (which vary from office to office) for the month. For example, the owner could provide fellow employees one hour a month administrative leave.
- 5) Employee Dollars: At Phoenix Solutions Inc. employees award an employee dollar to fellow employees who do something special or exceed company expectations. Each month the employee with the most dollars gets movie tickets, dinner, and a plaque with their name as Employee of the Month.
- 6) Dancing the Macarena: Employees at PeopleSoft, Inc. still haven't forgotten the day that CEO David Duffield danced the Macarena in front of 500 happy co-workers. Duffield doesn't act like a boss. His office is a cubicle; he answers his own phone and opens his own mail. Annual employee turnover is three percent, or one-quarter of the national average. Employees who earn outstanding service awards get either \$500 in cash or 100 stock options.

- 7) Management by fooling around: Herb Kelleher, CEO and founder of Southwest Airlines, combines fun and hard work into something he calls Management by fooling around. At the nonconformist airline everything from the tickets and boarding passes to the casual dress and occasional costumes attendants wear -clearly demonstrates that something is different.
- 8) Payday: The Milwaukee office manager for Manpower Inc. doesn't just give out paychecks on payday -employees also receive a Payday candy bar with their check.

Gregory P. Smith is a leading authority on workplace innovation and Total Employee Involvement. (TEI) He is the author of, "The New Leader: Bringing Creativity and Innovation to the Workplace" and the Navigator Newsletter.

Greg speaks at conferences on how to attract, keep and motivate your workforce, leadership, change, customer service and trends. See his web site for free "how-to" articles and resources at http://www.chartcourse.com

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## Suggested Perennials for a 4" Forcing Program

Erik Runkle, Dr. Art Cameron and Dr. Royal Heins Department of Horticulture Michigan State University

	Container size	Weeks Cold @ 5°C	Long Days Required	Weeks to flower at 68 °F	Comments
Aquilegia flabellata 'Mini Star'	4-5"	6-9 weeks	no	4	A great dwarf Columbine- lavender/blue flowers. This one grows to about 8-10° and is a long bloomer. Great potted perennial. Needs a bit of bulking before cooling, although not as much as 'Cameo'. (Don't overwater).
Aquilegia flabellata 'Cameo'	3-4"	6 weeks	no	4	Great dwarf Columbine - blue white flowers. Only grows to 6" tall and has sturdy leathery leaves. Needs to be bulked for approx. 6 wks in the pot or large plug cells before cooling or else finished plant is tiny (I mean tiny!).
Aquilegia x hybrida Songbird series 'Bluebird'	5" and up	6-9 weeks	no	5-6	A taller Columbine with large, showy, blue and white flowers. Nice fragrance. Due to juvenility factor, plants need to be overwintered in a pot or large plug (72-cell +up). One of my favorite Aquilegia hybrids. (Don't overwater).
Aquilegia x hybrida 'Crimson Star'	5" and up	6-9 weeks	no	5-6	Striking crimson and white flowers are really an eye-catcher, especially for hummingbirds!. Nice fragrance. Due to juvenility factor, plants need to be overwintered in a pot or large plug (50-cell + up). Plants have nice dense foliage. (Don't overwater).
Aquilegia x hybrida Musik series 'White'	5" and up	6-9 weeks	no	5-6	If you're looking for pure white flowers, this is the Columbine for you!. Looks great in a pot because the foliage is dense and the plants are compact (12" tall). Due to juvenility factor, plants need to be overwintered in a pot or large plug (50-cell + up). Also fragrant. (Don't overwater).
Armeria x hybrida 'Dwarf Ornament Mix'	4"	10 weeks	no	12	variable seedlings - Inconsistent flowering in our trials - but very nice when it does flower. Some Armerias already marketed as pot crops in Europe.
Astilbe chinensis pumila	4" and up	15 weeks	yes	11	showy blooms - more tolerant of sun and drought than Arendsii hybrids, but still relatively sensitive.
Campanula 'Birch Hybrid'	4" and up	6 - 9 <del>wee</del> ks	probably not	6	great pot plant - with extended chilling, becomes day neutral. Benefits from supplemental light
Campanula carpatica 'Blue Clips', 'White Clips'	4" and up	no	yes	7	great pot plant - fast, easy, colorful - Very popular in Europe. This should become an important pot crop in the US. Growers can sell all they force
Coreopsis grandiflora 'Baby Sun'	4" and up	10 weeks	yes	7	nice as small pot crop - very good sales
Coreopsis verticillata 'Moonbeam'	4" and up	по	yes	7	bulk under short days or use larger plug to get bigger final product. Can be held at cool temperatures but is not necessary for flowering - force at cooler temperatures for best results

Suggested Perennials for a 4" Forcing Program (cont)
Erik Runkle, Dr. Art Cameron and Dr. Royal Heins
Department of Horticulture
Michigan State University

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	Container size	Weeks Cold @ 5°C	Long Days Required	Weeks to flower at 68 °F	Comments
Delphinium 'Blue Mirror', Belladonna'	4" and up	only 5 weeks	no	8-10	greet pot plant - difficult to grow well - some of these smaller Delphiniums have weak stems - force at cooler temps if possible. Let plants dry out before watering.
Gaillardia xgrandiflora 'Goblin', 'Baby Cole'	4" and up	9 - 12 weeks	yes	7	variable seedlings! This plant could be great if there was less variation - can't count on 100% flowering in our experience. This is one the breeders need to work on!
Geranium dalmaticum	4" and up	6 - 9 weeks	yes	7	nice plant - great garden performer in Michigan - pink showy flowers on small plant.
Heuchera sanguinea 'Bressingham Hybrids'	4" and up	10 weeks	no	6	seed propagated - variable flowering - flowering Heucheras seem to be underrated these days! Some very nice old clones that are not readily available - good potential as pot crop
Lavandula engustifolia 'Hidcote', 'Munstead'	4" and up	15 weeks	yes	7-8	cut plants back at planting - larger plants are better for forcing! Hidcote nice dark blue flowers on short plant.
Leucanthemum x superbum 'Snow Cap'	4" and up	6 weeks	yes	7	nice short, showy cultivar, very uniform in flowering - one drawback, it smells
Pennisetum seteceum	4" and up - versatile	no	yes	11	great tender perennial - not winter hardy - but very showy - walks out the door in flower even with substantial price tags.
Saxifrega umbrosa 'Aureo-punctata', 'London Pride'	3" and up	15 weeks	yes	4	nice pot plant - probably could use some work to fine tune but could make - lots of other cultivars
Scabiosa caucasica 'Butterfly Blue'	4" and up	10 - 15 weeks	no	4-6	Another great perennial - and looks good in container. Day neutral - so already sold in flower in many instances - no lighting necessary. Will rebloom when cut back,
Sedum 'Autumn Joy'	2" and up	no	yes	12	nice in container - subtle but nice - can plant in flower in May and have new blooms in fall. Can even get rooted cuttings to flower - could make interesting novelty plant in 2" pot!
Tiarella wherryi	4" and up	15 weeks	no	2	easy - very nice in pot - long bloomer - great shade plant in garden

# HANDOUT FROM SOUTHEAST GREENHOUSE CONFERENCE AND TRADE SHOW

# Suggested Perennials for a 5+" Forcing Program

Erik Runkle, Dr. Art Cameron and Dr. Royal Heins Department of Horticulture Michigan State University

	Container size	Weeks Cold @ 5°C	Long Days Required	Weeks to flower at 68 °F	Comments
Achilles 'Moonshine'	5" and up	6 weeks	yes	4	nice plant - very showy in color - also Anthea, Coronation Gold but Moonshine perhaps best for visual impact in container.
Anemone hupehensis	5 <sup>™</sup> and up	15 weeks	yes	14	nice plant - but slow and with some variability - other hybrid Anemones are also great as pot plants
Asclepias tuberosa	5" and up	only if it's dormant, then 15 wks	yes	8	keep under LD continuously from seed to final product - do not expose to short days or it goes dormant within a short period. Pinch to promote branching - do not overwater! Susceptible to some vascular wilts.
Aster dumosis 'Purple Dome'	5" and up	10-15 weeks	no - this is a short day plant	8	Great potential - some variability in trials - short day plant
Astilbe chinensis 'Superba'	5" and up	10 weeks	no	7-9 depending on cultivar	don't let dry out - my feeling is that Astilbes are never as good in a pot as in the garden
Coreopsis grandiflora 'Sunray'	5" and up	10 - 15 weeks	yes	7	great color - very good in forcing program. Can even fill larger containers with no problem.
Coreopsis grandiflora 'Early Sunrise'	5" and up	по	yes	. 7	no cold needed for this coreopsis - looks good in container - very easy to force
Echinacea purpurea 'Magnus', 'Bravado'	5" and up	10 - 15 weeks	yes	11-15	tall - could use more plant growth regulator information -probably better suited to larger container size. Sells quickly when in flower! Long postharvest life. 1998 PPA selection
Geura Indheimeri 'Whirling Butterflies'	5" and up	15 weeks	yes	6	longer cold made for shorter plants - a pinch helped too. Very good in container! Especially when combined with Purple Fountain Grass.
Gypsophila paniculata 'Double Snowflake'	5" and up	12 - 15 weeks	yes	12	likes larger container - may need staking - but gréat impact in garden center.
Hemerocatiis 'Stella De Oro'	5" and up	15 weeks as a bare root crown	no	8	Sells quickly - even in bud. Great name recognition as perennial plant
Hibiscus moscheutos 'Disco Belle Hybrids'	5" and up	no	yes	12	best if grown at higher temperatures (one of the few) - shorter if grown under water stress. Each flower lasts only one day. Needs adequate light for flower buds to continue to develop.

#### Suggested Perennials for a 5+" Forcing Program (cont) Erik Runkle, Dr. Art Cameron and Dr. Royal Heins

Erik Runkle, Dr. Art Cameron and Dr. Royal Heins Department of Horticulture Michigan State University

Michigan State University						
	Container size	Weeks Cold @ 5°C	Long Days Required	Weeks to flower at 68 °F	Comments	
Hosta 'Francee' 'Tokudama'	5" and up	12 - 15 weeks	yes	12	nice in 5" pot - so are many other hostas-thick leaves give these plants substance	
Hoste planteginea	5" and up	at least 6 weeks	yes	14+	very fragranti-tailer species in need of 1 gallon container- shorter when forced at higher temperatures	
Hoste 'Golden Tiara' 'Golden Sceptor'	5" and up	12 weeks	yes	12	petite-good for borders or edging-starting material should be larger than 1-eye division for adequate size	
Lobelia x speciosa 'Compliment Scarlet'	5" and up	6 weeks	yes	9	great red colored flowers - but tall - still need effective PGRs -	
Oenothere fructicosa 'Youngii-Lapsley'	5" and up	15 weeks	yes	6	very showy in bloom - good postharvest life as potted plant in interior environment.	
Penstemon digitalis 'Husker Red'	5" and up	6 - 9 weeks	yes	10	98 Perennial of the year - nice - but maybe not that nice - clonal material is superior to seed - past PPA selection	
Perovskia atriplicifolia	5" and up.	5 weeks	on	11	Very good perennial in Michigan gardens! But too tall for pot - Sumagic quite effective for height control	
Rudbeckie fulgide 'Goldsturm'	5" and up	12 weeks	yes	12 - 15	Great perennial - lots of color - but too tall for many growers when in full flower - plant growth regulators needed - timing can change with starting material.  Long postharvest life. 1998 PPA selection	
Salvia nemorosa 'May Night'	5" and up	9 weeks	no	4	nice - PPA selection - if you can find plugs to purchase (since difficult to get cuttings) - easy to force - nice plant. Likes lots of light.	
Selvia x superba 'Blue Queen'	5" and up	9 weeks	yes	5	nice - easy - colorful impact. Very uniform with proper cooling. Everyone likes blue flowers!	
Stokesia laevis 'Klaus Jellito'	5" and up	-15 weeks	no - shorter days preferred	11	great pot plant - flowers close in evening which limits home use - but simply a great perennial	
Veronica longifolia 'Sunny Border Blue'	.5" and up	12 - 15 weeks	по	9	Nice perennial but sure has its problems with diseases - esp powdery mildew.  Keep checked or quality vastly reduced	

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